

FORT GATES WATER SUPPLY CORPORATION POLICIES  
103 Gateway Circle - Gatesville, TX 76528  
Phone: 254-865-5569 /Emergency Phone: 254-216-1141

The Corporation agrees to sell and deliver water to the member, and the member agrees to purchase and receive water from the Corporation, for general farm use and domestic purposes, in accordance with the By-Laws and Rules and Regulations of the Corporation.

At the present time, water rates are \$25.00 minimum and \$3.10 for each thousand gallons thereafter.

Bills are due upon receipt. A \$5.00 late charge is due on all water bills that are not received in the office by the fifteenth (15th) of the month. (The City of Gatesville also charges an additional 10% on late sewer and garbage accounts that are billed by Fort Gates Water Supply.) Payment may be made by mail, bank draft, at the Gatesville Annex, or the drop box (cash should not be left in the drop box).

If payment is not received by the due date, service may be disconnected without further notice. All unpaid bills will be disconnected after the 25th and a \$50.00 reconnect (or collection) fee will be charged. The \$50.00 fee is added at the time the cut off list is printed and will be charged thereafter, even though payment may be made. The Corporation representative is not responsible for contacting the customer prior to cutoff. Payment must be made in full before water can be reconnected.

There is a \$25.00 service charge for all returned checks.

The customer is responsible for all leaks on his side of the meter. The Water Corporation has no responsibility for cutting off the water, repairs, or adjusting water bills for such leaks. The Board of Directors will give consideration for adjustment on an individual basis. (Adjustments are limited to one per year.)

The Water Corporation is responsible for all leaks on distributions lines and would appreciate notification of any leaks.

The Corporation will recheck a meter reading at the customer's request. If the reading is correct, a water meter will be pulled and sent for calibration at the customer's request; however, if the meter proves not to be faulty, the customer is responsible for all expenses.

A property owner is responsible for rent property and any unpaid bills left by renters. A \$150.00 deposit is charged to all renters unless otherwise requested by the property owner. The Water Corporation will make every effort to discontinue service prior to the customer using up the deposit; however, in the event the deposit does not cover the bill, the property owner can be charged for the remainder of the bill.

If a member desires service be discontinued and if all outstanding bills have been paid, the meter may be cut off and locked and no further monthly payments required. Meters that have been discontinued prior to June 1990, or that have been vacated with outstanding accounts will require a \$50.00 membership purchased plus a \$25.00 connection fee.

There is a \$25.00 fee charged any time a meter is transferred, rented by another person, or reconnected for any reason.

A meter must be installed for each family dwelling or business establishment. Two dwellings, or two businesses, or a dwelling and a business cannot be connected to one meter.

If a member sells his property and fails to pay the final water bill, the new owner will be required to purchase a new membership (\$50.00)

All rates and fees are subject to change upon majority vote of the Board of Directors.